



Augusta Community Radio

Member Policy

Background

Augusta Community Radio is a community radio station, which relies largely on the efforts of our members, volunteers and subscribers to maintain operations. The Community Radio Licence is held by the Augusta Community Resource Centre (ACRC) Volunteers who become financial members of the ACRC are financial members of 2oceansFM, (Augusta Community Radio) and are guided by the ACRC membership rules and regulations. The ACRC Rules (Constitution) provides a clear framework for policy and procedures relating to memberships which includes:

An ordinary Member has all rights provided to Members under the Rules, including the right to vote, and other rights and benefits as determined by the Committee or by resolution of Members at a General Meeting.

ACRC members who are radio volunteers will be governed by the ACRC Policies and Procedures if it is an ACRC matter and the Augusta Community Radio's Policies and Procedures if it is a radio related matter. If the matter is of a general nature then the ACRC policy is overriding.

Subscribers are listeners who have signed up as "Friends". They are not members and hold no voting rights. Volunteers can be members, or Friends or both.

Many of the rights and responsibilities are also covered in the Volunteer Policy and Agreement and Station Rules and Procedures.

Members come from a wide range of backgrounds and become members for different reasons, including;

- To contribute something to the community
- To develop professional skills
- To maintain existing skills
- To enjoy the social nature of the organisation
- To facilitate personal growth

We aim to treat all our members equally, with respect and trust, and to provide a safe, enjoyable and fulfilling environment that is flexible, in order to allow our members to gain the benefits they wish from their membership.

Conversely, we expect our members to act professionally and in good faith towards our station at all times. We expect they hold the interests of our station and its community in equal regard to their own to ensure positive outcomes for themselves, our station and the community we serve.

Purpose:

The purpose of this policy is to provide a clear statement about the roles and responsibilities of financial members of the Licence Holder Augusta Community Resource Centre and therefore our station Augusta Community Radio -2oceansFM It complies with the Codes of Practice and replaces all other previous policies relating to membership. It will be reviewed every 2 years.

Principles of financial membership.

Membership:

- Benefits the community and the member
- Is always a matter of choice
- Is an activity that is unpaid and not undertaken for the receipt of salary, pension, government allowance or honorarium
- Is a legitimate way in which citizens can participate in the activities of their community
- Is a vehicle for individuals or groups to address human, environmental and social needs
- Does not replace paid workers nor constitute a threat to the job security of paid workers
- Respects the rights, dignity and culture of others
- Promotes human rights and equality

The rights of financial members

You have the right to:

- Suitable assignments with consideration for personal preference, temperament, abilities, education, training and employment
- Know as much about the organisation as possible, its policies, people and programs and as per the rules of the Association
- Expect clear and open communication from management and staff at all times
- Advance notice (where possible) of changes which may affect your work (such as programming changes)
- Undertake your member activity without interruption or interference from management, staff or other members
- A place of work complying with statutory requirements in regard to equal employment, anti-discrimination legislation, the Commonwealth Racial Discrimination Act 1975 and occupational health and safety standards, be heard, to feel free to make suggestions and to be given respect for your honest and constructive opinion
- Appropriate insurance cover such as public liability insurance
- Appropriate grievance procedures in the event of a dispute and, if necessary, mediation or arbitration to assist with resolving the dispute
- Receive written notification and reasons for suspension/release of services
- Have services appropriately assessed and effectively recognised
- Have training provided that will enable participation at the station at a variety of levels

The responsibilities of financial members.

You have the responsibility to:

- Have a professional attitude towards your voluntary work
- Be prompt, reliable and productive with regard to commitments and agreements made with Augusta Community Radio
- Notify the appropriate person if unable to meet commitments
- Accept and abide by station rules and procedures.
- Understand and adhere to the Codes and maintain familiarity with broadcast laws such as defamation law and the Broadcast Services Act 1992
- Not represent Augusta Community Radio or the ACRC publicly or commercially unless prior approval has been obtained
- Not bring into disrepute the operations, management, staff or other members of Augusta Community Radio or ACRC
- Treat technical equipment with due care and respect and to notify technical staff of faults and problems
- Undertake to complete a minimum of the basic level of training offered at the station if you are intending to work in any area of presenting or programming.
- Only use station resources and equipment in carrying out work for Augusta Community Radio and not for personal or private purposes.
- Ensure that the station has your current contact details.
- Respect the racial and religious backgrounds and the sexual preferences of your co-member workers and work to ensure that Augusta Community Radio is a safe work place for everyone.
- Contribute to the achievement of a safe, tolerant and equitable working environment by avoiding, and assisting in preventing, behaviour which is discriminatory.

The rights and responsibilities of Augusta Community Radio towards financial members

Augusta Community Radio has the right to:

- Expect your cooperation in working to uphold and maintain the station's policies and procedures.
- Expect you to be familiar with the laws relating to broadcasting, station policies and procedures.
- Expect you to be prompt, reliable and productive with regard to commitments and agreements made with Augusta Community Radio.
- Have confidential information respected.
- Make a decision, in consultation with you, as to where your services and skills would best be utilized.
- Make decisions which may affect your work.
- Make programming decisions in accordance with programming policies and procedures.

- Develop, implement and enforce rules, policies and procedures for all aspects of station operation.
- Develop and maintain all property and residence of the station.
- Provide you with feedback to enhance your programming and broadcasting development.
- Expect clear and open communication from you at all times.
- Suspend or dismiss you in accordance with station policies and procedures, the ACRC Rules and State and Federal legislation, dependent on which applies.

Augusta Community Radio has the responsibility to:

- Provide you with a work environment that embraces the principles of access and equity.
- Value the importance of your role within the organization.
- Place you in an appropriate, suitable position and environment.
- Give you appropriate tasks in accordance with your strengths, abilities, training and experience.
- Provide you with training so that you can expand your expertise and abilities.
- Acknowledge your contribution to the station and provide you with the appropriate recognition and/or rewards.
- Ensure staff have the appropriate skills required to work with you.
- Provide adequate opportunities for formal and informal constructive feedback.
- Provide you with information regarding any activities or changes at the station that may affect your work.
- Consult with you (where possible and practicable) on issues that may affect your work.
- Ensure that all station democratic processes are adhered to and that you are consulted or represented in major decision making processes.
- Ensure that you are aware of station democratic processes and are encouraged to participate in them.